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Attorney Docket No.: 302685-000002

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re the application of:

Luigi Guadagno et al.

Serial No.: 09/920,025

Filed: August 1, 2001

Art Unit: 2661

Confirmation No. 5366

Title: DIALOG FACILITATION SYSTEM

CUSTOMER NO.: 28465

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

November 13, 2003
Date

Carol Aleman
Name

November 13, 2003
Date of Signature

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Technology Center 2600

PETITION TO WITHDRAW UNDER 37 CFR 10.40(B)

Dear Sir:

Pursuant to 37 CFR §10.40, the undersigned, personally and on behalf of all attorneys of the law firm of Piper Rudnick, applies to withdraw as attorney for the above-identified application.


The present attorneys seek withdrawal for the reasons that the applicants have failed to pay a bill rendered by Piper Rudnick for an unreasonable period of time (37 CFR §10.40(c)(vi)) and that the applicants have failed to communicate with the attorneys.

Please change the correspondence address and direct all future correspondence to:

Mr. Okokon Okon
4344 North Clarendon Avenue
Chicago, Illinois 60613

This request is enclosed in triplicate and a copy has been sent to Mr. Okon at the address immediately above.

Respectfully submitted,



Jefferson Perkins
Reg. No. 31,407

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November 12, 2003